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PERSONAL DETAILS

Name	Jarno Hartikainen
Birthday and place	13.03.1975, Outokumpu
Marital status	Cohabitation

EDUCATION

2002, Bachelor of Business Administration
North Karelia Polytechnic
Business and Business Administration, (e-Business)

1996, Vocational Qualification in Business and Administration,
Business school of Joensuu Marketing

WORK EXPERIENCE

YIT System specialist	2011 -
Siemens Osakeyhtiö Consultant Customer Service	2007 - 2011
TeliaSonera Finland Oy System manager	2000 - 2007
Videoplace Ky Part-time salesperson	1990 - 1998

CERTIFICATIONS

SAP Consultant Certification
Technology Consultant SAP NetWeaver 2004-
Portal, Knowledge Management & Collaboration

COURSES

SAP Java Web Dynpro Basics (2007)
SAP Enterprise Portal: Implementation and operation
SAP web application server
Basis administrator
SAP business workflow introduction
Knowlegde warehouse
Developning internet Application
Technology Administration 2
Technology DB admnistration
Implementation & operation workshop (SAP R/3 Enterprise)
XI Implementation & operation II
SRM e-Procurement Solution
SRM Catalog and content management
SAP Teched 2002, 2004, 2005