

PERSONAL DETAILS

Name	Jarno Hartikainen
Birthday and place	13.03.1975, Outokumpu

EDUCATION

2002, Bachelor of Business Administration
North Karelia Polytechnic
Business Administration, (e-Business)

1996, Vocational Qualification in Business and Administration,
Business school of Joensuu Marketing

WORK EXPERIENCE

YIT System specialist	2011 -
Siemens Osakeyhtiö Consultant Customer Service	2007 - 2011
TeliaSonera Finland Oy System manager	2000 - 2007
Videoplace Ky Part-time salesperson	1990 – 1998

CERTIFICATIONS

SAP Consultant Certification
Technology Consultant SAP NetWeaver 2004-
Portal, Knowledge Management & Collaboration

COURSES

SAP NW Portal 7.3 Delta (TZPD73)
AS Java - Administration Delta 7.0 > 7.3 (DADJ73)
SAP Java Web Dynpro Basics
SAP Enterprise Portal: Implementation and operation
Basis administrator
SAP business workflow introduction
Technology Administration 2
Technology DB administration
Implementation & operation workshop (SAP R/3 Enterprise)
XI Implementation & operation II
SRM e-Procurement Solution
SRM Catalog and content management
SAP Teched 2002, 2004, 2005